

Schedule of Professional Service Fees

Service fees	\$22.00 One-way domestic airfare, rail or bus per person	
	\$33.00 One-way domestic business class airfare per person	
	\$22.00 Return domestic airfare, rail or bus per person	
	\$55.00 Return domestic business class airfare per person	
	\$55.00 Domestic package, tour or cruise per booking	
	\$65.00 International package, tour or cruise per booking	
	\$33.00 Other services	
	\$55.00 - \$100.00 Itinerary planning per booking (credited towards reservation deposit once booked)	
Reservation deposit	Required at time of booking and is non-refundable regardless of reason for cancellation (in addition to any Supplier deposits)	
	\$55.00 per person for all domestic bookings	
	\$100.00 per person for all international bookings	
International travel essentials	\$30.00 Application processing for passport/visa per person (any consulate, courier or bank fees are in addition to this fee and will be confirmed to you upon application)	
	\$50.00 Application processing for passport/visa per person for non Whyalla Travel & Cruise customers (any consulate, courier or bank fees are in addition to this fee and will be confirmed to you upon application)	
	\$30.00 Application processing for electronic visa per person per visa	
	\$50.00 Application processing for electronic visa per person per visa for non Whyalla Travel & Cruise customers	
	\$25.00 Cash/Cash Passports or Foreign Currency Draft per transaction	
Additional services	\$110.00 Provide essential information necessary for insurance claims when the insurance policy was not issued by Whyalla Travel & Cruise	
	\$55.00 Bookings made with overseas or online Supplier per person	
	\$50.00 Late bookings made within seven days of departure per booking	
	\$20.00 Essential international phone calls and taxes per instance	
	\$100.00 Access to our after-hours emergency service per instance	
Amendment fees	Any changes made after the reservation is confirmed (in addition to Supplier amendment fees)	
	\$10.00 Coach or rail amendment per booking	
	\$22.00 Domestic amendment per booking	
	\$55.00 International amendment per booking	
Cancellation fees	For cancellations made to a deposited booking, regardless of reason for cancellation (in addition to Supplier-imposed fees)	
	Whyalla Travel & Cruise will retain the reservation deposit and 10% of travel costs paid	
Credit card fees	1.6% for Visa	3.6% for Diners Club
	1.6% for Mastercard	3.6% for international cards issued outside Australia
	3.6% for American Express	

Effective 01 September 2023. Fees are inclusive of GST where applicable.

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